

RETURN POLICY

Each store is an independently owned and operated franchise of Learning Express Toys & Gifts. Inquire with your local store about their individual return policy.

LEARNING EXPRESS TOYS & GIFTS EVERYDAY RETURN POLICY

Your satisfaction is important to us. We will be happy to replace or refund the amount of your purchase for items being returned in their original packaging and in resalable condition within 30 days of purchase. Unfortunately, we cannot accept final sale items or seasonal merchandise (past the relative holiday) as returns.

If your purchase was made online, the best and most efficient way to return items is through the store that filled your order.

To return product, please contact the store listed on your packing slip. Be sure to include a copy of your packing slip with the return.

Please note that shipping charges are only refunded in the event of an incorrect product being shipped or if the item received is defective. All other return shipping charges are the responsibility of the sender.

In the event that your order is unable to be delivered with the information you provide, we will issue a refund for the product, but not for the shipping cost. If you would like the order sent again to a corrected address, we will charge you for the shipping on the reshipment.

Please Note: Due to the COVID-19 Pandemic, each Learning Express Toys & Gifts store may have a modified, temporary return policy at this time.

Click on the “My Store” link at the top of the website page for that store’s contact information.